

CERTIFICATE IN HOTEL SERVICES

JPT/BPP(K)1000-600/WP148/e25/00595 (N/1013/3/0010) MQA/PA17891

Kickstart your career in hospitality with our Certificate programme, designed to build essential skills in hotel operations including front office, housekeeping, F&B and guest relations, through hands-on, real-world learning. Upon completion, you can progress into our Diploma programmes or secure a guaranteed job placement with YTL Hotels, opening doors to an exciting and rewarding future in the global hospitality industry.

PATHWAY TO OBTAIN A UK DEGREE

BACHELOR'S DEGREE

6 - 7 months

ADVANCED DIPLOMA

9 - 13 months

DIPLOMA

1.5 - 2 years

CERTIFICATE

1 year 4 months

HOSPITALITY CORE

- Fundamentals of Hospitality Industry
- English Language for Hospitality
- Computer Applications in Hospitality
- Events in Hospitality
- Understanding Kitchen Operations
- Food and Beverage Services
- Housekeeping Practices
- Front Office Practices

MANAGEMENT

- Hotel and Restaurant Accounting
- Marketing and Sales for Hospitality
- Technology and Digital Media in Hospitality
- Health, Safety, Hygiene and Security in Hospitality

GENERAL

- Pengajian Malaysia 1
- Career Planning / Bahasa Kebangsaan A
- Effective Teamwork / Personal Effectiveness in Work Environment

EXPERIENTIAL LEARNING

- Pre-Industrial Placement Workshop
- Industrial Placement

ENTRY REQUIREMENTS

- A pass in Sijil Pelajaran Malaysia (SPM) with one (1) Credit in any subject, or its equivalent; OR
- A pass in Sijil Kemahiran Malaysia (SKM) Level 2 or its equivalent.